

StickyChats: Remote Conversations over Digital Documents

Elizabeth Churchill¹, Jonathan Trevor¹, Sara Bly², and Les Nelson¹

¹FX Palo Alto Laboratory, Inc.
3400 Hillview Avenue, Bldg. 4
Palo Alto, CA 94304, USA

{churchill, trevor, nelson}@pal.xerox.com

²Sara Bly Consulting
24511 NW Moreland Road
North Plains, OR 97133, USA
sara_bly@acm.org

In this video we describe a tool called “Sticky Chats”. Sticky Chats bring together text-based conversations and digital documents. Our observations from field work suggest that chat spaces are successful in supporting work conversations, but they do not allow the close integration of conversations with work documents. Sticky Chats address this problem by allowing text chats to be anchored into digital documents. Sticky Chats can be moved to new locations within a document or from one document to another, irrespective of document type. Sticky Chats are persistent; all conversations and sticky chat meta-content are stored in a

database and can be accessed through the document or via the database manager. Sticky Chats facilitate document sharing; accepting an invitation to a conversation in a Sticky Chat results in the document being automatically uploaded to the invitee’s machine. Thus Sticky Chats support real-time, content-focused conversations as well as asynchronous collaborative annotation.

1. Churchill, E.F., Trevor, J., Bly, S., Nelson, L. and Cubranic, D. Anchored Conversations. Chatting in the Context of a Document. In CHI 2000 Conference Proceedings, ACM Press, pp. 454-461, 2000.



Copyright is held by the author/owner.
CSCW'00, December 2-6, 2000, Philadelphia, PA.
ACM 1-58113-222-0/00/0012.